

WITHDRAWAL - RETURN

1.1. In accordance with Articles L.121-20 et seq. of the French Consumer Code and the regulations applicable to distance selling of products and services, non-professional Customers have a 30-day right of withdrawal from the date of receipt of the Tracker. If this period ends on a Saturday, Sunday, holiday or non-working day, it is extended to the next business day.

1.2. Customers may exercise their right of withdrawal through a letter sent by certified mail to: Weenect, 83 rue carnot, 92150 Suresnes, France. The Customer must then return the Trackers to the Company in their original condition (accessories, instructions, original packaging) at his/her expense. If the above conditions are met, the Company will issue the Customer a refund in the form of a check for the amounts paid by him/her, within one month.

1.3. If returned Trackers do not comply with the return conditions (damaged packaging, open Product, missing instructions, etc.), a refund may not be issued for the Tracker and the Company will send the Customer a notification email. Only the Services and Subscriptions will be refunded.